

From: [REDACTED] <[REDACTED]>

To: Daphne Wallace <[REDACTED]>, LSJ <[REDACTED]>, LSJ <[REDACTED]>

Subject: Fwd: e-Ticket Confirmation, December 22 for CHRISTIAN DUVERNOIS

Date: Tue, 21 Dec 2010 18:20:03 +0000

Christian, the landscaper will be flying in tomorrow to STT, departing on Thursday night. Daphne, could you please book him into a hotel for tomorrow night and arrange pick up at the airport for him? thank you

Begin forwarded message:

From: Cape Air <virtuallythere@flycapeair.com>

Date: December 21, 2010 10:17:34 AM

To: [REDACTED]

Subject: e-Ticket Confirmation, December 22 for CHRISTIAN DUVERNOIS

[Click here for the most current online version of your itinerary](#)

[Click here to view and print e-ticket receipt 3062102617825](#)

Thank you for choosing



CAPEAIR & NANTUCKET AIRLINES

Please review your itinerary and the accompanying travel information. If you need to make any changes, please contact us at 1-866-CAPE AIR (866-227-3247) or (508) 771-6944.

Itinerary

CHRISTIAN DUVERNOIS

Reservation code: HTEDAL

Wed, Dec 22

Flights: CAPE AIR, 9K 0811

From: SAN JUAN PR, PUERTO RICO (SJU)

Departs: 11:55am

To: ST THOMAS, VIRGIN ISLANDS (STT)

Arrives: 12:28pm

Class: Economy

Seat(s): Check-In Required

Status: Confirmed

Meal:

Smoking: No

Aircraft: CESSNA PROPELLER

Distance (in Miles): 0072

Duration: 0hour(s) and 33minute(s)

Please verify flight times prior to departure

Please retain this e-mail as the e-ticket receipt is accessible for six months only through the e-ticket link above.

Westchester County Service

- Year-round weekend service continues between Nantucket/Martha's Vineyard and Westchester County Airport, NY.
 - Daily service between Lebanon, NH and White Plains, NY, with ground transportation for Lebanon passengers to Midtown Manhattan.
 - Westchester Airport flights arrive and depart from the **Signature Flight Support** terminal, located adjacent to—and only 150 yards south of—the main terminal building at Westchester County Airport.
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New Cape Air Destinations

- December 1, 2010 – New Service Between Augusta ME and Boston, MA
 - December 14, 2010 – New Service between Ft. Leonard Wood and St. Louis, MO
 - December 22, 2010 – New Service between Anguilla and San Juan, PR
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Travel Policies & Practical Info

- **Check-In Times**
 - Please check-in at least 30 minutes before your scheduled departure time for all flights unless otherwise specified below.
 - San Juan - 45 minutes for flights departing San Juan to all destinations.
 - St. Croix - 45 minutes for flights departing St. Croix to San Juan.
 - St. Thomas - 60 minutes for flights departing St. Thomas to San Juan.
 - Tortola and Anguilla - 60 minutes for all flight departures
 - International & Micronesia - 60 minutes for international connecting flights and all departures within Micronesia.
 - If you are booking connecting flights to/from other airlines, you should generally allow at least one hour between your flights, though minimum connecting times required can vary depending on the airport and connecting airline.
- **Please be advised that the Cessna 402 is not restroom equipped.**
- **ID Requirements**
 - For travel within the mainland US, or solely within Puerto Rico, a government-issued Photo ID is required (e.g. driver's license).
 - For travel to the US Virgin Islands (St. Thomas or St. Croix), CNMI (Saipan or Rota), or Guam, a passport is not required of US Citizens, however other proof of citizenship (e.g birth certificate) may be requested. Non-US Citizens must have a passport to re-enter the US.
 - For travel to/from the British Virgin Islands (Tortola), or for connecting flights to/through any other international location, a passport is required.
 - All travelers (other than citizens of the US, Canada, or Bermuda) must have a VISA or ESTA for entry into the US from Tortola.

- Citizens of Visa Waiver countries (other than US, Canada, or Bermuda) must apply online with the Electronic System for Travel Authorization (ESTA) in order to enter the US from Tortola without a VISA.
(See <http://esta.cbp.dhs.gov>)
- See <http://travel.state.gov> for additional US entry requirements.
- See: <http://www.dgo.gov.vg/index.php?mpageid=153> for additional British Virgin Islands entry requirements.

- **Secure Flight Passenger Data**

The Transportation Security Administration (TSA) now requires Cape Air to collect Secure Flight Passenger Data (SFPD) which includes a passenger's full name (as it appears on the passenger's non-expired government issued ID), date of birth, gender, and TSA issued Redress Number (if available). For more information about the Secure Flight program please visit www.tsa.gov

- **Your Tickets**

Please review your itinerary and total ticket price which includes all taxes and airport fees. Most tickets are nonrefundable, nontransferable, and are valid for one year from date of issue. Changes to your flight may result in a higher fare.

For tickets that include travel on another airline, you may be subject to change fees, cancellation fees, baggage fees and other fees that are applicable to your connecting airline. In most cases, changes must be made prior to ticketed departure time or tickets will have no value. For more information on these policies, please check with your connecting airline.

- **Baggage = 1 + 1 + 1**

Free baggage allowance is:

1 checked bag - maximum 50 lbs / 62 linear inches (L+W+H)

---plus---

1 gate checked bag, small enough to pass through TSA gate screening

---plus---

1 small personal (wing) item, such as a brief case or small laptop bag

Excess baggage charges may apply to any baggage that exceeds these limits. For a list of items prohibited in checked or carry-on baggage by Federal regulations, see www.tsa.gov. For more information regarding these policies see the Consumer Notices below and our [Contract of Carriage](#)

Consumer Notices for Our Travelers

- **Notice of Incorporated Terms**

Your travel is subject to the terms and conditions as stated in Cape Air's Contract of Carriage. The Contract is available at [REDACTED], any Cape Air location, or by calling 1-866-CAPE AIR (866-227-3247). The Contract includes, among other provisions, limits on liability for personal injury or death and for loss, damage, or delay of baggage, denial of carriage, refunds, overbooking, carrier rights on flight delays, irregularities or schedule changes, carrier rights to change terms, check-in rules, and claims restrictions, including time limits for filing a claim or lawsuit.

For International travel, treaties known as the Warsaw or Montreal Convention may apply to the entire itinerary (including domestic portions) of a trip that is, by treaty definition, international. When applicable, the treaty governs, among other subjects, the liability of the carrier for death of or injury to passengers and baggage.

- **Baggage Liability Limitations**

Domestic Flights - Maximum liability for checked baggage is limited (1) for on-line travel solely on Cape Air with no connecting service, to \$500 per passenger; (2) for interline travel where the Cape Air flight segment is included on the same ticket as a connecting flight segment of another airline with an aircraft of more than 60 seats, to \$3300 per passenger; and (3) for interline travel where the Cape Air flight segment is included on the same ticket as a connecting flight segment of another airline with an aircraft of 60 seats or less, to \$500 per passenger. Cape Air assumes no responsibility or liability for loss or damage to unchecked, carry-on baggage, or personal wing items (e.g. those carried by the customer to the aircraft and stored in the wing locker prior to boarding), unless the loss or damage was caused by the sole negligence or willful misconduct of Cape Air.

International Flights Governed by the Warsaw Convention – Liability for loss, delay or damage for checked baggage is limited to 17 Special Drawing Rights per Kilo or approximately \$11.90 per pound with a maximum of 70 lbs., or approximately \$833. For unchecked baggage in the custody/control of the carrier, liability is limited to a maximum of 332 Special Drawing Rights per passenger or approximately \$522.

For International Carriage covered by the Montreal Convention

Liability for loss, delay or damage to checked and unchecked baggage is limited to 1,131 Special Drawing Rights (approximately \$1,750 - this conversion estimate is subject to change) per passenger.

Fragile, valuable, perishable and other items not suitable for transport -

Except for certain international travel subject to the terms of the Montreal Convention, Cape Air is not liable for loss, damage or delayed delivery of fragile, valuable or perishable items in baggage or carried as baggage.

- **FEEDBACK**

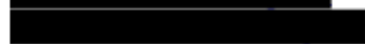
To provide compliments or complaints, click the “Contact us” link on our website:

 or write to us!

Cape Air Customer Relations
1475 Airport Road
New Bedford, MA 02746-1368

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The unique style of customer service you experience when you fly with Cape Air

If the above link is inactive, please paste this URL into your browser to access your reservations:

[REDACTED]

[host=9K&pnr=04JGD7GOEIKJ&name=DUVERNOIS&language=0&email=2](https://www.capeair.com/reservations?host=9K&pnr=04JGD7GOEIKJ&name=DUVERNOIS&language=0&email=2)

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1-866-CAPE AIR [REDACTED]

We're your wings.