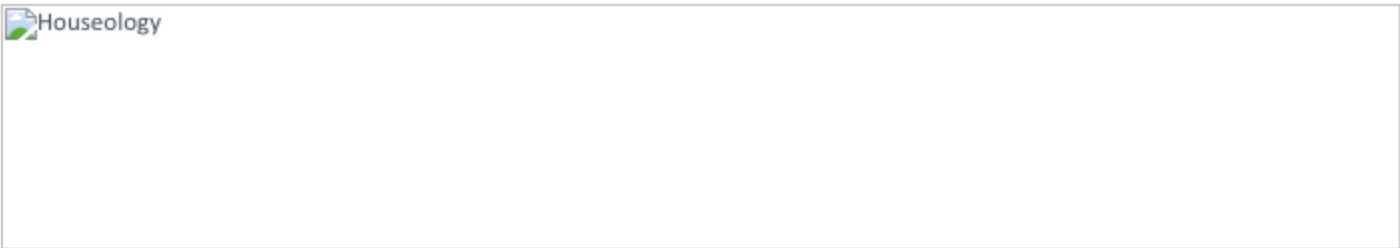


From: Sales | Houseology <[REDACTED]>

To: [REDACTED] <[REDACTED]>

Subject: Houseology: New Order # 100089506

Date: Sun, 17 Dec 2017 17:03:02 +0000



YOUR ORDER: #100089506
DATE: 17 December 2017 17:02:48 GMT

Dear [REDACTED],

Thank you for your recent order with Houseology, this email is to confirm the details of your order.

Please take a moment to check this, if you have any queries, please don't hesitate to contact our team of Houseologists. We have also included some frequently asked questions about deliveries below which you may find useful.

Once your order has been processed, it will be dispatched from our warehouse and sent to you via the Courier Network. You can check the status of your order by logging into your account.

Item in your order	Availability	Qty	Price
Winter Home Seal Sand Supersoft Faux Fur Throw 140x200cm SKU: WH0143	2 Weeks	1	£207.50
Subtotal			£207.50
Shipping & Handling			£70.11
Grand Total (Excl.Tax)			£277.61
Tax			£0.00

Grand Total (Incl.Tax)		£277.61
SHIPPING ADDRESS		BILLING ADDRESS
301 East 66th Street, apt.8H New York, New York, 10065 United States T:		9 East 71st Street New York, New York, 10021 United States T:
SHIPPING METHOD		BILLING METHOD
Houseology International - International Standard Delivery		PayPal Payer Email

Kind regards,
Customer Service at Houseology.

Monday to Thursday 08.30 – 18.00

Friday 08.30 – 16.00

Phone: +44 330 363 0330

Email:

Vat No: 989 9349 22

Delivery FAQs

Is there anything I need to do next?

We want you to be delighted with the your products from Houseology so please take some time to read our [Measuring Guide & Design Considerations](#) to ensure that your delivery goes smoothly and your new purchases fit perfectly into your home.

When will I receive my order?

If your products are shown as 'in stock' and you ordered before 5pm, your order will be delivered by DPD on a next working day service. You will receive emails and text messages giving you a one hour delivery slot.

If anything on your order is not currently in stock, and you chose to wait and ship together, your goods will be collated and dispatched together with the latest availability date shown above. You will receive an email to inform you when the goods have been dispatched, which courier is delivering them and a tracking link.

If you chose multiple items and the option to ship individually, your goods will be dispatched as they become available and you will be sent individual emails and tracking links.

If you have ordered a larger piece(s) of furniture, your order will be dispatched within the timescales shown. On dispatch, you will receive a shipment email detailing which courier is delivering your goods; they will call you to arrange a suitable day and time for delivery.

Who will deliver my goods?

We partner courier companies including DPD and Nightfreight who collect from our warehouse on a daily basis. When your order leaves our warehouse, you will receive an email with a unique tracking code to trace the movements and expected delivery time of your goods.

When do deliveries normally take place?

Unless by special arrangement, all deliveries occur Monday to Friday, between 9am and 6pm. Saturday and named day deliveries are available at an extra cost. During busy periods, such as Christmas, deliveries may arrive outwith these hours.

Does someone need to be in to receive the goods?

Ideally, yes. Items are delivered by our courier and a signature is required. If there is no one in, the courier has been instructed to leave the package with a near neighbour, take their signature and put a card through your door. If that is not possible, they will return the package to the local depot and contact you to rearrange delivery. If that fails, the package will be returned to our warehouse and we will contact you to rearrange delivery.

What happens if my parcel doesn't arrive?

If your delivery hasn't arrived within the timescales quoted on the website, contact us as soon as possible and we will look into this for you.



[REDACTED], Unit 4, Bangrave Road South, Max Park, Corby, NN17 1NN

email: [REDACTED]

[REDACTED]
Telephone: 0330 363 0330