

From: Cecile de Jongh <[REDACTED]>
To: JEE <jeevacation@gmail.com>
Subject: Fw: Hotel Reservations
Date: Fri, 11 Apr 2014 17:46:15 +0000

They will call me back to confirm the cancellation policy. They can however, reschedule his stay.

With warm regards,
Cecile

On Friday, March 21, 2014 3:41 PM, "Baker-Robinson, Carol" <[REDACTED]> wrote:
Good Afternoon Cecile,

Spring break was lovely, thank you for asking. I hope you enjoyed your time as well.

The confirmation numbers are 6267071, 6267072 and 6267073. Reservation 6267073 was paid in full, so it's safe to assume that this was where the check was applied and the credit card is attached to the other two reservations.

Please let me know if you have any additional questions.

From: Cecile de Jongh [mailto:[REDACTED]]
Sent: Friday, March 21, 2014 11:57 AM
To: Baker-Robinson, Carol
Subject: Re: Automatic reply: Hotel Reservations

Good morning Carol,

I hope you had a great spring break. I spoke to Joan Floyd two weeks ago and made a reservation for Thorbjorn Jagland and I was supposed to get an email confirmation. I still have not received it. Would you mind looking into getting me the confirmation for the three rooms; they are fully paid for with a credit card (two rooms) and a check (one room).

Thank you in advance for your assistance.

With warm regards,
Cecile

On Tuesday, March 11, 2014 3:03 PM, "Baker-Robinson, Carol" <[REDACTED]> wrote:
Thank you for contacting me by email, I am out of the office until Monday, March 17th 2014 with limited access to email or voicemail. If you require immediate assistance please contact Teresa Stranberg at [REDACTED] or Sonja Djordjevic at Ext [REDACTED]. Thank you.