

To: [REDACTED]
From: Lesley Groff
Sent: Thur 3/6/2014 12:34:54 PM
Subject: Re: Travel arrangements for [REDACTED] traveling on 03/05/2014

Holy cow. I am so very thankful you were able to get yourself on that plane yesterday!! I hope today goes smoothly and you enjoy yourself!!

Sent from my iPhone

On Mar 5, 2014, at 8:40 PM, [REDACTED] > wrote:

Got it!! Thank you so much! At JFK now. :)

Sent from my iPhone

On Mar 5, 2014, at 11:41, "Lesley Groff" <[REDACTED]> wrote:

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel"
<AmericanExpressTravel@trondent.com>
Date: March 5, 2014, 11:38:20 AM EST
To: [REDACTED]
Subject: Travel arrangements for [REDACTED] traveling
on 03/05/2014

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:
<https://www.acairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.acairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website.
Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: [REDACTED]

Traveler: [REDACTED]

Flight Information:

Reserved: NORWEGIAN AIR SHUTTLE 7005
OPERATED BY EUROATLANTIC AIRWAYS

Class: First

Seats: [REDACTED]

Departs: Stockholm Arlanda, SWEDEN - ARN

Date: Mar 05,2014 Time: 5:35 PM

Arrives: New York JFK, NY - JFK

Date: Mar 05,2014 Time: 8:00 PM

Flight Information:

Reserved: UNITED AIRLINES 68

Class: Economy

Seats: Unassigned

Departs: Newark, NJ - EWR

Date: Mar 15,2014 Time: 5:15 PM

Arrives: Stockholm Arlanda, SWEDEN - ARN

Date: Mar 16,2014 Time: 6:30 AM

Airline Confirmation Numbers:

UNITED AIRLINES [REDACTED]

NORWEGIAN AIR SHUTTLE [REDACTED]

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VisaCentral for visa and passport services.

To learn what documents may be required for your international destination,
or to obtain visa or passport services, go to
<http://visacentral.com/amex> to access the online services
of VisaCentral and to receive discounted rates on travel

document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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Agency.

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