

To: [REDACTED]
From: Vicki Beltz
Sent: Sat 11/30/2013 6:40:17 PM
Subject: Re: Couple of things...

Hi [REDACTED]

It's been nice having some time off. Hope your holiday was nice also.

The bullnose is no problem. You can order them however you need them. I will price that out for you on Monday.

As far as the stone is concerned, they do not make that in a grey. It's more of a grey green. Does the lot you received look like the sample you have? It should be cause the samples were made from that dye lot. You may need to enhance a few pieces to see the true color. Ask the tile guy about doing that for you.

Because it is stone there will be some variation. If u want to bring the sample down with a couple pieces you received just to compare I will be happy to look at it.

We will figure it out so no worries. Try to enjoy the remainder of your weekend. Let me know if you have any other questions.

Thanks,
Vicki

Sent from my iPhone

On Nov 30, 2013, at 1:06 PM, [REDACTED]

> Hi Vicki. Hope you had a tremendous Thanksgiving!

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> -I am considering re-tiling [REDACTED] shower...In my head I always had [REDACTED] shower and tub as the same 12x24 beige tile that is on the floor!...but it is the 3x6 subway tile (and I looked back, it is on every quote we ever did...I just didn't pay attention I guess)...anyway, incredibly, because your supplier accidentally sent us too much of the 12x24 tile, we would have enough to re-tile the tub area AND because I wanted to put the bubble boarder around [REDACTED] vanity, I have enough bubble boarder to throw it back in the tub area also...BUT, we would need more of the beige bullnose...i am thinking it probably comes in boxes, since the tile did? We need 14 pieces...can you tell me how it comes and what my price would be?

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> -The stone that was delivered for the fireplace has WAY more of a green hue to it than gray! I find it different from the sample piece I brought home...I am concerned about it...do you have a stacked stone that is ALL grey tones? I don't mind a little green or blue to add in depth and character...we only opened one box but I worry...It is THE main focal point of our family room from floor to ceiling...it must be right...anything we can do? I can open more boxes and see if this one just happens to be more green than the others? Please help direct me...

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> -Bob has to put extra support on our master bath cabinets before we can install the counter tops...the cabinets are to look 'floating' and they guy who installed apparently didn't adhere them to studs...the countertops are about 240 lbs each Dale told me...Hoping they do the extra support this week...i'm sure bob will be in touch.

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> Thanks, [REDACTED]

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