

To: Lynn Fontanilla[REDACTED]; Jojo fontanilla[REDACTED]
From: [REDACTED]
Sent: Wed 11/27/2013 9:57:28 PM
Subject: Message from Jeffrey to Everyone Who Works For Him

Below is from Jeffrey. Please read and confirm back to me. Thanks and Happy Thanksgiving to all. [REDACTED] (I accidentally left you two off the list, so sending now! I only sent 10 minutes ago to all the others)

When I ask that a job get done , i will no longer accept an answer that says , I called , texted , emailed, contacted and I NEVER HEARD BACK. this is unacceptable . Call a minimum of twice a day and then you are to move into high gear and call 10 times a day if necessary until you receive an answer. please acknowlodge that you have received this directive and return it by email to [REDACTED]