

To: Lesley Groff [REDACTED]
From: [REDACTED]
Sent: Wed 11/13/2013 3:31:57 PM
Subject: Re: eTicket Itinerary and Receipt for Confirmation H9E1G7

Thank You Lesley;)

Sent from my iPhone

On Nov 13, 2013, at 10:27 AM, [REDACTED] wrote:

<image.jpeg><image.jpeg>Thank You
Sent from my iPhone

On Nov 13, 2013, at 10:10 AM, Lesley Groff <[REDACTED]> wrote:

if we need to pay anything extra and it needs to go on your card, then
i need you to send me your CC details...

Card #
Name on Card
Date it Expires
The 3 or 4 digit code

and then I will call them for you

On Nov 13, 2013, at 10:08 AM, [REDACTED] wrote:

Jeffrey would like you to do it .
With a credit we have of united .
Let me know if you need my credit details
Thank you

Sent from my iPhone

On Nov 13, 2013, at 9:28 AM, Lesley Groff <[REDACTED]> wrote:

Ok the number you need to give to United is
the "e ticket #" 0162381613108. Call united
and tell then you want to use the credit from
that ticket for a new ticket! Let me know if
you have a problem.

Sent from my iPhone

On Nov 13, 2013, at 9:24 AM, [REDACTED] wrote:

On Friday, September 27, 2013 10:54 PM, [REDACTED] wrote:

----- Forwarded Message -----

From: "United Airlines, Inc." <unitedairlines@united.com>
To: [REDACTED]
Sent: Friday, September 27, 2013 10:36 PM
Subject: eTicket Itinerary and Receipt for Confirmation H9E1G7

Confirmation:
H9E1G7
[Check-In >](#)

Issue Date: September 28, 2013

Traveler	eTicket Number	Frequent Flyer	Seats
[REDACTED]	0162381613108		---/14

FLIGHT INFORMATION

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	A
Wed, 09OCT13	UA5546Q		ASPEN, CO (ASE) 12:31 PM	DENVER, CO (DEN) 1:18 PM	7

Flight operated by SKYWEST AIRLINES doing business as UNITED EXPRESS.

Wed, 09OCT13	UA776 Q		[REDACTED] DENVER, CO (DEN) 2:40 PM	NEW YORK, NY (LGA - LAGUARDIA) 8:22 PM	7 2
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Sat, 12OCT13	UA561 H		NEW YORK, NY (LGA - LAGUARDIA) 8:00 AM	DENVER, CO (DEN) 10:18 AM	7 2
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Sat, 12OCT13	UA5546H		DENVER, CO (DEN) 11:15 AM	ASPEN, CO (ASE) 12:01 PM	7
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Flight operated by SKYWEST AIRLINES doing business as UNITED EXPRESS.

FARE INFORMATION

Fare Breakdown
 Airfare: 729.31USD Form of Payment:
 U.S. Federal 54.69 VISA
 Transportation Tax: Last Four Digits
 U.S. Flight Segment Tax: 15.60 3874
 September 11th Security Fee: 10.00
 U.S. Passenger Facility Charge: 18.00
 Per Person Total: 827.60USD

eTicket Total: 827.60USD

The airfare you paid on this itinerary totals: 729.31 USD

The taxes, fees, and surcharges paid total: 98.29 USD

Fare Rules: Additional charges may apply for changes in addition to those listed.

NONREF/0VALUAFTDPT/CHGFEE

Cancel reservations before the scheduled departure time HAS NO VALUE.

Additional Charges: Fri., Sep. 27, 2013/Visa 3874 was charged 69.00 USD for Economy Plus Seat / EDD 01629261571545

Fri., Sep. 27, 2013/Visa 3874 was charged 69.00 USD for Economy Plus Seat / EDD 01629261571534

**Baggage allowance and charges for this itinerary.
 Baggage fees are per traveler**

Origin and destination for checked baggage	1 st bag	2 nd bag	Max wt /
10/9/2013 Aspen, CO (ASE) to New York, NY (LGA - LaGuardia)	25.00 USD	35.00 USD	50.0lbs (1
10/12/2013 New York, NY (LGA - LaGuardia) to Aspen, CO (ASE)	25.00 USD	35.00 USD	50.0lbs (1

Additional Baggage Information

Carry-on baggage information

United accepts one carry-on item of no more than 45 linear inches or 114 centimeters in the aircraft cabin, along with one personal item (such as a laptop bag).

Due to FAA regulations, operating carriers may have different carry-on policies. Please check with the operating carrier for more information or go to united.com.

General Baggage Information

First and second bag service charges do not apply to active-duty military and their accompanying dependents. For additional information on baggage charges

allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items or sporting equipment, visit united.com/baggage.

eTicket Reminders

Check-in Requirement - Bags must be checked and boarding passes must be obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted for advance seat assignments may be cancelled if this condition is not met.

EXCEPTION:when departing from Anchorage, Atlanta, Chicago, Cincinnati, Cleveland, Denver, Honolulu, Houston, Indianapolis, Jacksonville, Kansas City, Las Vegas, Los Angeles, Maui,

Miami, Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, San Francisco, San Juan, PR, St. Louis, Seattle, Tampa or Washington, DC (DCA), the check in requirement time for Passengers and Bags is 45 minutes.

Boarding Requirement - Passengers must be prepared to board at the gate with their boarding pass at least 15 minutes prior to scheduled departure. Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.

Bring your boarding pass or this eTicket Receipt along with [photo identification](#) to the airport.

The FAA now restricts carry-on baggage to one bag plus one personal item (such as a briefcase, laptop computer, etc.) per passenger.

For up to the minute flight information, sign-up for your Flight Status E-mail at united.com or call 1-800-784-4444; in Spanish 1-800-579-3938.

If flight segments are not flown in order, your reservation will be cancelled.

will be subject to the fare rules governing your ticket.
For the most current status of your reservation, flights and other important information, please visit united.com.

Your eTicket is non transferable and valid for 1 year from the issue date, unless otherwise noted in the fare rules above.

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding your United travel experience. You may contact us using our Customer Care contact form at united.com

Proud Member of Star Alliance

We are making connections so you make yours. You can earn and redeem miles on 28 member airlines offering 21,900 daily flights and over 1100 destinations worldwide. Go to www.staralliance.com to find out more about the miles you've earned it.

Food for Purchase Now Available

Satisfy your cravings with something tasty from our new In-Flight Menu. Our freshly prepared selections are available for purchase on most flights between 4 and a half and six and a half hours.

Split terminal operations

While we continue combining our airline, some stations will operate in split terminals. Be sure to check your flight status to ensure you arrive at the correct terminal before your flight. You

can check flight status and gate information at united.com or on the go at mobile.united.com or the United App.

Effective with our March 3 move to a single reservation system, our operations will be split in the following airports. Baltimore MD, London Heathrow England, Kansas City MO,

New Orleans LA, San Diego CA, San Antonio TX, San Jose del Cabo Mexico, New York LaGuardia NY, Washington DC Regan National, Boston MA.

See united.com for where to check in at each airport

IMPORTANT CONSUMER NOTICES

Incorporated Terms - Your travel is subject to United's Contract of Carriage. The Contract is available for inspection at any UA ticketing facility, [united.com](#), or by calling 1-800-UNITED-1. Passengers have the right to receive the full text of the Contract incorporated by reference free of charge by mail or other delivery service. Contract terms include rules about limits on liability for personal injury or death, loss, damage, or delay of goods and baggage, check-in times, overbooked flights, cancellations, issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities. The [Contract of Carriage](#) contains further detail of these terms.

Additional Terms - Depending on the rules applicable to the fare paid, there may be restrictions including, but not limited to one or more of the following, that may apply to your travel: (1) the ticket may not be refundable but may be exchangeable for another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) travel may be restricted to specific dates and/or times and minimum and/or maximum stay may be required.

Baggage Liability - On domestic flights, United's maximum liability limit for checked baggage is \$3400 USD per passenger and United excludes liability for damage to or loss of baggage. For travel within the U.S., United excludes liability for fragile, perishable items carried in all baggage including jewelry, computers, cameras, musical instruments, equipment and similar valuables. If any of these items are lost, damaged or destroyed, you will not be entitled to any reimbursement. You can declare excess value for certain baggage at the airport, additional fees will apply.

ADVICE TO INTERNATIONAL PASSENGERS ON CARRIER LIABILITY - Passengers on a journey involving an ultimate destination or stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including amendments, may apply to the entire journey, including any portion thereof in the United States. For such passengers, the treaty, including special contracts of carriage, embodied in applicable tariffs, governs and may limit the liability of the carrier in the respect of death of or injury to passengers, and for destruction or loss of or damage to, baggage, and for delay of passengers and baggage.

Notice—Overbooking of Flights - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a passenger has a confirmed reservation. If the flight is overbooked, no one will be denied boarding. Airline personnel first ask for volunteers willing to give up their reservation for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's boarding deadline which are available upon request from the air carrier, persons who are denied boarding involuntarily are entitled to compensation. *The complete rules regarding compensation and each airline's boarding priorities are available at the airport ticket counters and boarding locations. Some airlines do not apply certain consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent for more information.*

Personal Health - For important health tips before your flight, including a serious condition called [Deep Vein Thrombosis](#), please go to [united.com](#)

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For assistance, please contact United Airlines via telephone or via e-mail.