

To: Nowak, Martin [REDACTED]
Cc: Roy, Somal [REDACTED]
From: [REDACTED]
Sent: Wed 7/24/2013 2:09:03 PM
Subject: Re: Ticket on HOLD for you...

ok, terrific. I will confirm the ticket today and send along to you once I receive. We will have you picked up at the airport in Albuquerque upon your arrival! I will send you contact info for driver soon!

On Jul 24, 2013, at 10:03 AM, Nowak, Martin wrote:

this is perfect
thank you so much

On Jul 24, 2013, at 9:54 AM, [REDACTED] wrote:

Hi Martin...Jeffrey asked me to show you the below ticket...might this work for you? Unfortunately, there are no direct flights from Boston to Albuquerque. I know you said you like United, but we have an open credit for you on Jet Blue...wanted to use this credit...Jet Blue has "Extra Leg Room" seats which we would purchase for you...the American flight on the way home is in First...Another note, we have you arriving late on the 9th because Jeffrey will also be arriving in late on the 9th.

Please let me know if the ticket will work for you as soon as you can. The ticket expires tonight. Thanks, [REDACTED]

Begin forwarded message:

From: "American Express Travel"
<[REDACTED]>
Subject: Travel arrangements for MARTIN A
NOWAK traveling on 08/09/2013
Date: July 23, 2013 12:01:28 PM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details: <https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website.
Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.
This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on July 24, or this entire reservation will automatically cancel.

Record Locator: LNRPQM
Traveler: MARTIN A NOWAK

Flight Information:
Reserved: JET BLUE 1317
Class: Economy
Seats: 10B
Departs: Boston, MA - BOS
Date: Aug 09,2013 Time: 6:00 PM
Arrives: New York JFK, NY - JFK
Date: Aug 09,2013 Time: 7:25 PM

Flight Information:
Reserved: JET BLUE 1505
Class: Economy
Seats: Unassigned
Departs: New York JFK, NY - JFK
Date: Aug 09,2013 Time: 8:07 PM
Arrives: Albuquerque, NM - ABQ
Date: Aug 09,2013 Time: 10:59 PM

Flight Information:

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From

time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10.
Washington State Seller of Travel Registration Number:
UBI#600469694. Rhode Island Registration Number:
ML#1192; Nevada Seller of Travel Registration No.:
NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel
Agency.

<Airmail.pdf>