

**To:** [REDACTED]  
**From:** Ed Sementini  
**Sent:** Wed 4/24/2013 6:51:07 PM  
**Subject:** Re: Damage to [REDACTED] Garage door

[REDACTED]  
It is our pleasure to serve you now or in the future. we don't expect any price increases as they usually come at the beginning of the year. Good luck with finding a good tenant and keep our proposal in the appropriate file for now. Thanks,  
Ed

On Wed, Apr 24, 2013 at 2:44 PM, [REDACTED] > wrote:

thank you for this Ed...my husband just informed me he wants to wait on having this door repaired about a month for tax reasons (we want to improve the house before we rent it...and we can only write it off our taxes if it is done within 6 months of us moving out!...sorry, I did not realize this when I asked you to quote) I understand if you will need to provide a new quote at that time.

Thank you, [REDACTED]

On Apr 24, 2013, at 2:33 PM, Ed Sementini wrote:

[REDACTED]  
Yes I just got a price from the manufacturer. The complete replacement including the pre-primed section, rubber weatherstrip at bottom, installation labor, and disposal of the damaged section will be \$464.00.

We will email our estimate form this afternoon. When you receive it, please sign it then fax or scan and email it back to us. Then please mail us your deposit check for \$ 232.00 and we will expedite you order.

Thank you,  
Ed

On Wed, Apr 24, 2013 at 7:49 AM, [REDACTED] > wrote:

Morning Ed. Just wondering if you had a quote for me for the garage panel that needs replacing? Thanks, [REDACTED]

Sent from my iPhone

On Apr 10, 2013, at 2:49 PM, Ed Sementini <[REDACTED]> wrote:

[REDACTED]

Thank you for the picture. We can replace the bottom section for you. I will consult your file and get you a quote by the end of the week. If you want to proceed, we will come to your home and confirm all dimensions before ordering it.

Thanks again,  
Ed Sementini

On Wed, Apr 10, 2013 at 12:25 PM, [REDACTED] > wrote:

Hello Ed. Please see below picture of the damage to our Wayne Dalton garage door. I will also send you a picture of the label on the door in next email. We would like you to provide us a quote to repair. Thanks.



Sent from my iPhone

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*Ed Sementini*  
President



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*Ed Sementini*  
President





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*Ed Sementini*

President

Town & Country Door and Operator Company, LLC

