

To: [REDACTED]
From: Ike Groff
Sent: Wed 4/24/2013 7:44:31 PM
Subject: RE: Damage to Groff Garage door

Thx if they come I want them to tell us why the darn garage door does not work. Makes no sense

From: [REDACTED]
Sent: Wednesday, April 24, 2013 3:02 PM
To: Ike Groff
Subject: Fwd: Damage to Groff Garage door

Begin forwarded message:

From: Ed Sementini [REDACTED]
Subject: Re: Damage to Groff Garage door
Date: April 24, 2013 2:33:47 PM EDT
To: [REDACTED]

[REDACTED]

Yes I just got a price from the manufacturer. The complete replacement including the pre-primed section, rubber weatherstrip at bottom, installation labor, and disposal of the damaged section will be \$464.00.

We will email our estimate form this afternoon. When you receive it, please sign it then fax or scan and email it back to us. Then please mail us your deposit check for \$ 232.00 and we will expedite you order.

Thank you,

Ed

On Wed, Apr 24, 2013 at 7:49 AM, [REDACTED] > wrote:

Morning Ed. Just wondering if you had a quote for me for the garage panel that needs replacing?
Thanks, [REDACTED]

Sent from my iPhone

On Apr 10, 2013, at 2:49 PM, Ed Sementini [REDACTED] > wrote:

[REDACTED]
Thank you for the picture. We can replace the bottom section for you. I will consult your file and get you a quote by the end of the week. If you want to proceed, we will come to your home and confirm all dimensions before ordering it.
Thanks again,
Ed Sementini

On Wed, Apr 10, 2013 at 12:25 PM, [REDACTED] > wrote:

Hello Ed. Please see below picture of the damage to our Wayne Dalton garage door. I will also send you a picture of the label on the door in next email. We would like you to provide us a quote to repair. Thanks.



Sent from my iPhone

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Ed Sementini

President

Town & Country Door and Operator Company, LLC

15 South Street

Norwalk, CT 06854

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Ed Sementini

President

Town & Country Door and Operator Company, LLC

15 South Street

Norwalk, CT 06854



<http://www.facebook.com/#!/pages/Town-Country-Door-and-Operator-Co-LLC/438683646143573>

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