

To: [REDACTED]
From: Lesley Groff
Sent: Fri 11/11/2011 6:58:56 PM
Subject: Re: FYI

for sure...no need to waste \$466.80!!
On Nov 11, 2011, at 1:58 PM, [REDACTED] wrote:

Thank you Lesley. That would be a good thing to use up.

Sent from my iPhone

On Nov 11, 2011, at 19:45, Lesley Groff <[REDACTED]> wrote:

Hi [REDACTED]...want you to know I have money with Continental for you...this ticket was cancelled back on March 26, 2011 and we got CREDIT ...so next time you need to book a trip on Cont. for yourself, lets use the money from this ticket. I have this ticket saved in my Travel Folder... :)

Begin forwarded message:

From: "Continental Airlines, Inc. "
<continentalairlines@continental.com>
Date: March 25, 2011 4:06:09 PM EDT
To: [REDACTED]
Subject: eTicket Itinerary and Receipt for Confirmation [REDACTED]

To ensure delivery of this e-mail please add continentalairlines@continental.com to your address book or appro senders list. [See instructions](#) for adding us to your address book.

Confirmat

Check-in

Issue Date: Mar. 22, 2011

Traveler	eTicket Number	Frequent Flyer	Seats
[REDACTED]	[REDACTED]		

FLIGHT INFORMATION

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft
Sat, 26MAR11	CO1884	M	NEWARK EWR	ST THOMAS VI	

7:45AM

11:31AM

FARE INFORMATION

Fare Breakdown

Airfare:	443.50USD
U.S. Federal Transportation Tax:	16.30
September 11th Security Fee:	2.50
U.S. Passenger Facility Charge:	4.50
Per Person Total:	466.80USD

Form of Payment:

MASTERCARD
Last Four Digits



eTicket Total:

466.80USD

The airfare you paid on this itinerary totals: 443.50 USD

The taxes, fees, and surcharges paid total: 23.30 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.
;NONREF/OVALUAFTDPT/CHGFEE
Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

Additional Charges: Tue., Mar. 22, 2011/MASTERCARD [REDACTED] was charged 25.00 USD for the following: Booking Service Fee - 25.00 USD/25.00 USD per person/NON REF

eTicket Reminders

Check-in Requirement - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.

EXCEPTION: when departing from Atlanta, Chicago, Denver, Las Vegas, Los Angeles, Orlando, Philadelphia, Francisco, Seattle or Tampa, the check in requirement time for Passengers and Bags is 45 minutes.

Boarding Requirement - Passengers must be prepared to board at the departure gate with their boarding at least 15 minutes prior to scheduled departure.

Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.

Bring your boarding pass or this eTicket Receipt along with photo identification to the airport.

The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.

For up to the minute flight information, sign-up for your Flight Status E-mail at continental.com or call 1-800-4444; in Spanish 1-800-579-3938.

If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the rules governing your ticket.

For the most current status of your reservation, flights and other important policies, go to continental.com.

Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.

United Continental Merger

EFTA_R1_00869158

EFTA02179991

Continental and United have merged but continue to operate as separate airlines until the FAA regulatory process is complete. Some aircraft operated by Continental may have the United name during this period.

Important Baggage Information

For information regarding baggage fees, allowances, weight/size restrictions and embargoes, go to continental.com. If your flight originates with one of our codeshare partners or another airline you will need to check the operating carrier for baggage policies.

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding Continental or a Continental travel experience. You may contact us using our Customer Care contact form at continental.com

Proud Member of Star Alliance

We're making connections so you make yours. You can earn and redeem miles on 27 member airlines offering 21,000 daily flights and over 1100 destinations worldwide. Go to www.staralliance.com to find out more. You've earned it.

Food for Purchase Now Available

Satisfy your cravings with something tasty from our new In-Flight Menu. Snacks or freshly prepared selections are available for purchase on most flights between two and a half and six and a half hours.

IMPORTANT CONSUMER NOTICES

Your travel is subject to Continental's Contract of Carriage terms. The Contract is available at any CO ticketing facility, continental.com or by calling 1-800-525-0280. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities.

On domestic flights, Continental's maximum liability limit for checked baggage is \$3300 USD per passenger and Continental excludes liability for all unchecked baggage. Continental excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. On international flights governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability for checked baggage is approximately \$640 USD per bag, and \$400 USD per passenger for unchecked baggage. On international flights governed by the Montreal Convention (including domestic portions of the trip), maximum liability for baggage is 1,131 SDRs per passenger for checked and unchecked baggage. You can declare excess valuation on certain baggage at the airport, additional fees will apply.

For international flights, a treaty known as the Warsaw or the Montreal Convention may apply to the entire journey. When applicable, it governs, amongst other things, the liability of the carrier for baggage and death or injury to passengers.

The [Contract of Carriage](#) contains further detail of these terms.

Personal Health - For important health tips before your flight, including information on a serious condition called [Deep Vein Thrombosis](#), please go to continental.com or call 1800WECARE2. This information is also in the Continental magazine on board your flight.

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